Liberty Living FAQ's

We want to advise residents of an exciting project due to take place during the 2016-17 academic year at Liberty Bridge and Liberty Park.

The project will deliver some exciting changes to the facilities available at the residences, including an upgrade to all of our en-suite rooms to make them 'brand new' from Autumn 2016 – completing in Summer 2017.

During this time we wanted to inform residents that you may be on a floor that is scheduled to be refurbished. We are experienced in project management and will keep any disruption to a minimum.

Q) When will I know when my room will be getting refurbished?

A) We will warn you as soon as we have a date for when your floor is about to be refurbished. We will then contact you again 2 weeks before your actual room is due to be refurbished.

Q) How will I know that my room is getting refurbished?

A) A letter will be put under your bedroom door explaining what is happening and inviting you to a briefing.

Q) Will I have to move rooms?

A) Yes. We will have to move you and your flat mates temporarily into a flat within the building. You and your flat mates will then move back to your original flat once the refurbishment has been completed.

Q) How long will I be in my temporary room for?

A) You should be in your temporary flat for 3 weeks.

Q) Will I have to physically move all my belongings myself?

A) No. We have contractors to help move all your belongings to your temporary room. They will also help move you back into your room.

Q) Do I need to get my own boxes and containers to move my belongings?

A) No, we will provide them for you. The only thing we ask is that you pack the boxes yourself, so it's easier for the contractors to move them.

Q) Do I have to move?

A) Yes. This is an ongoing rolling refurbishment project that will enhance your student experience within Liberty Living.

Q) What will happen during Christmas and Exam Time?

A) To keep disturbances to a minimum we will suspend refurbishment during the Christmas break and exam time.

For further details,
speak to our friendly staff

Liberty Bridge
Tel 02920 498148
General Manager Annette Webb
Assistant Manager Emma Fry

Liberty Park
Tel 02920 232186
General Manager Ashley Jones
Assistant Manager Kelly Matthews