**Terms & Conditions – Public Membership**

1. **Definitions**
* Member: A user who pays an annual fee entitling them to enjoy the benefits of this Agreement in particular the use of some or all of the Facilities. Membership categories are: Premier or Gold (upgrades are available).
* USW Treforest Sport Centre operates from the Universities main campus at Treforest, Pontypridd.
1. **Members**
* Members may be required to provide identification.
* In addition, members are also bound by the Centre Terms & Conditions, available on our website: sport.southwales.ac.uk/treforest/terms
1. **Payment**
* Membership fees are paid for a 12 or 6 month membership and must be paid in full at time of purchase.
1. **Early termination/Refund**
* Members may cancel this agreement within 14 days without giving a reason.
* The cancellation period will expire 14 days from the day you accept the terms of this agreement.
* Memberships may be refunded for medical reasons (a doctors certificate will be required)
* Requests for refunds should be made in writing to the Director of Sport. An administration fee may be charged.
* The University may terminate Membership if the Member breaches any terms of this Agreement.

**5. No transfer of Membership**

* Membership is personal to the Member. Members are not permitted to allow any other person to use their Membership. In particular, others may not use Members cards to book facilities or gain entry to the Centre.
* Membership accounts are personal to the member, the membership cannot be transferred to another person.

**6. Membership Cards**

* Membership cards are collected from USW Treforest Sport Centre reception desk.
* Members will have their Membership Cards recorded against their account.
* A replacement membership card can be obtained from the Centre; a charge will be made of £2.
* Members will need to present their card each time they wish to use the Facilities, failure to do so will result in non-member fees being charged

**7. Bookings**

* All facilities and activities in the Centre can be booked by members up to 7 days in advance.
* Please make every effort to advise the reception staff at the Centre if you are unable to attend a booked session.
* Telephone bookings are permitted by Public Members. Payment for the booking must be made in full prior to the activity commencing.
* All bookings not taken five minutes after start may be re-let.
* PREMIER MEMBERS - If don’t show or cancel within less than 24 hours notice twice members will lose their advance booking rights for a period of one month.
* Back to back bookings are permitted up to a maximum of 2 sessions, but it is not permissible to book 2 courts at the same time.
* GOLD MEMBERS - If don’t show or cancel within less than 24 hours notice payment will remain on the account and must be paid for on next visit to the Sport Centre.
* Payment must be made at time of booking.