

**Membership agreement between a Member and USW Treforest Sport Centre**

**1. Members**

• Members may be required to provide proof of status and campus.

• If a member during this agreement is no longer a student of the University they must

immediately notify the Centre.

• Membership is only available to University of South Wales students based at Treforest

or Cardiff Campuses. Non University of South Wales students will be considered on an

individual basis.

• Staff employed by the University are not eligible for a Student Membership.

• Members are bound by the Centres General Terms and Conditions, these may be

found on the Centres Website: **sport.southwales.ac.uk/treforest/**

**2. Payment**

• Memberships fees are paid for the full term of your membership and must be paid in

full at time of purchase.

**3. Early termination/Refund**

• Members may cancel this agreement within 14 days without giving a reason.

• The Cancellation period will expire 14 days from the day you accept the terms of this

agreement.

• Memberships may be refunded for medical reasons (a doctors certificate will be

required); or where a University student finishes or permanently withdraws from their

programme of study. Requests for refunds should be made, in writing, to the Director

of Sport.

• An administration fee may be charged.

• The University may terminate Membership if the Member breaches any terms of this

Agreement.

• Membership may not be frozen or temporarily suspended by the member.

**4.No transfer of Membership**

• Membership is personal to the Member. Members are not permitted to allow any

other person to use their Membership. In particular, others may not use Members

cards to book facilities or gain entry to the Centre.

• Membership accounts are personal to the member, should a member withdraw from

the University the membership cannot be transferred to another person.

**5.Membership Cards**

• Membership cards are collected from USW Treforest Sport Centre reception desk.

• Members will have their Membership Cards recorded against their account.

• A replacement membership card can be obtained from the Centre; a charge will be

made of £2.

• Members will need to present their card each time they wish to use the Facilities,

failure to do so will result in non-member fees being charged.

**6.Bookings**

• All facilities and activities in the Centre can be booked by members up to 7 days in

advance.

• Please make every effort to advise the reception staff at the Centre if you are unable to

attend a booked session.

• All bookings not taken five minutes after start may be re-let.

• PREMIER MEMBERS – If you are unable to attend a booking, a minimum of 24 hours

notice is required. Failure to do this on more than one occasion will result in loss of

advance booking privileges for one month.

• Back to back bookings are permitted up to a maximum of 2 sessions, but it is not

permissible to book 2 courts at the same time

• GOLD MEMBERS - If you are unable to attend a booking, a minimum of 24 hours notice

is required. Failure to do this will result in payment remaining on your account and

must be paid for on next visit to the Sport Centre.

• Payment must be made at time of booking.