



University of South Wales (“USW” or “University”): Admissions Terms and Conditions for International Applicants.

Please ensure that you have read and understood the Terms and Conditions below before accepting your offer. It is only after accepting both the Terms and Conditions and your offer that we will issue you with a Confirmation of Acceptance for Studies (CAS) statement – which is necessary if you need to make a Student Route visa application.

Please Note: CAS deadlines are set as an intake approaches. Some courses have a strict cap on numbers so, we strongly encourage you to make your CAS application on the University CAS application platform, CAS Shield, as soon as possible to avoid delays and potentially missing the intake you have applied for.

1. Application

When you accept the offer of a place at USW, a “Contract” on the terms set out below and specified in the Offer Letter, is formed between you and USW.

Your Contract includes these “Admissions Terms” which, when accepted, reserves you a place on your course once you have secured your CAS, and gives you the opportunity to enrol if you meet the terms of your offer, your entry requirements and any other requirements that are required for entry to your course and you hold a valid UK visa which grants you permission to study. Your Contract also includes the Enrolment Terms and Conditions, discussed below, which are used to manage the relationship after you enrol as a student of USW.

DBS checks relate to searches with the [UK Disclosure and Barring Service](#), and are checks with UK government agencies to provide details of an individual's criminal record. If your course requires a Disclosure and Barring Service (DBS) check (background check) for entry, then we will email you details on how to obtain your DBS and you will be expected to obtain this as soon as possible after you gain clearance and arrive in the UK and prior to the start of your course. Failure to do so could delay your ability to enrol and could result in your place being withdrawn.

2. Cancellation and refunds

You have a statutory right to cancel your Contract. The cancellation period will expire at the end of 14 calendar days after the day you accept the offer of a place at USW. To meet the cancellation deadline, you must send your cancellation in writing to the University before the cancellation period has ended. **You may use the cancellation form [here](#).** If you

exercise your right to cancel your Contract, and are holding a CAS, the University will withdraw your CAS, and any outstanding Student visa application will be refused.

If you cancel this Contract as set out above within 14 days from the day you accept the offer of a place, the University will reimburse you for all payments received from you under this Contract for your course. Repayments will only be made to the individual or organisation who actually paid the fees via the original payment method, unless we agree in writing otherwise. No refunds will be made for any other payments, such as rental fees for accommodation which will be managed through a different contract.

If you decide to cancel this Contract after the 14 days cancellation period, the University may not refund payments received from you. Depending on when you cancel the Contract (in particular, whether it is before or after enrolment) you may be obliged to pay a proportion of your tuition fees, as set out in the **deposit fee refund policy table set out in section 2 below** and further detailed in the USW Fee and Debt Management Policy found [here](#).

The University can start to provide the Academic Course to you under the Contract before the end of the 14-day cancellation period if you have asked us to do so. This might apply if you have applied very soon before your Course is due to start.

If you enrol and start your course within the 14 day cancellation period, refunds will be managed in accordance with the deposit fee refund policy table set out in section 2 below and as further described in appendix 3 of the USW Fee and Debt Management Policy found [here](#).

The University will make the reimbursement without undue delay and will initiate the processing of the refund no later than 14 calendar days after the day on which it is informed about your decision to cancel this Contract if we have received all of the information from you to enable us to approve the refund. Please note that before we can process the refund, you must be able to demonstrate to our satisfaction you have remained in your country of residence, have returned there, or if applicable you hold an alternative valid visa status for your presence in the UK. This is to ensure we can comply with our obligations to UK Visas and Immigration (UKVI).

Refunds will always be made to the original payee in line with financial regulations.

Certain payment methods are quicker than others. For the quickest refund, you should ensure that you make your deposit payment via the University's approved payment platform. You can find out information about our approved payment platform [here](#). Once the university has approved and initiated your refund request, you can expect to receive your refund via the original payment method:

- Within 3-5 working days by credit/debit card
- Within 2 working days by UK bank transfer (BACS)
- Within 1-4 weeks by international bank transfer

The table below outlines the deposit fee refund policy after the 14-day cancellation period:

Reason for refund	Amount of refund
Course or offer is withdrawn or changed substantially by USW before Enrolment	Full refund
CAS is withdrawn as the CAS issued no longer satisfies immigration requirements and/or has been deemed to represent additional immigration risk by USW or UKVI; - The University is required by UKVI guidance to cease sponsorship - Continued sponsorship could place the University in breach (or serious risk of breach) of sponsor obligations	Full refund
Refund request made after a CAS is issued, but not used	Refund minus an administration fee of £200
Visa refusal notification received, and you have worked with USW to make an Administrative Review, but the outcome was unsuccessful	Full refund if it is not possible for you to defer to the next intake/you do not wish to defer
Visa refusal notification received, no Administrative Review is possible.	Refund minus an administration fee of £200
Visa refusal notification received but no engagement on your part with the Administration Review process, or you fail to notify USW in good time about your visa refusal (notification of visa refusal and refusal documentation must be supplied to the Enquiries and Admissions team no later than 20 days after the date of refusal)	Refund minus a £1000 administrative fee which passes on a higher proportion of the University's costs of processing the application and risk of regulatory sanction. Please note: engagement in the administrative review process may reduce this fee to Nil. USW will act to support an applicant to ensure that if an incorrect decision is made that this is appealed in an Administrative Review to ensure that you have a clear Immigration History for any future visa applications.
Any deception, fraud, misrepresentations and/or fake documentation used as part of a visa application and/or used as part of your application to USW at any stage of application or enrolment, including any information or declarations given directly to USW or to an agent or in country manager; and including deception, fraud, misrepresentations, or fake documentation by omission	No Refund. This passes on a higher proportion of the University's costs of processing the application, the administration of managing an application and any associated deception, fraud, misrepresentation and/or fake documentation, the lost opportunity to recruit a genuine student and risk of regulatory sanction.

CAS is withdrawn due to any deception, fraud, misrepresentations and/or fake documentation used as part of a visa application and/or used as part of your application to USW at any stage of application or enrolment, including any information or declarations given directly to USW or to an agent or in country manager; and including deception, fraud, misrepresentations, or fake documentation by omission	No Refund. This passes on a higher proportion of the University's costs of processing the application, the administration of managing an application and any associated deception, fraud, misrepresentation and/or fake documentation, the lost opportunity to recruit a genuine student and risk of regulatory sanction.
Visa refusal received on the grounds of unsuitable documents submitted to UKVI that differ from those provided to the University at the point of CAS application	Refund minus a £1000 administrative fee which passes on a higher proportion of the University's costs of processing the application and risk of regulatory sanction
Applicants subject to the Differentiation Arrangement (otherwise commonly known as low risk)- you are asked by UKVI to provide your documents or supplemental information and either fail to provide suitable documents/information to UKVI and receive a visa refusal.	Refund minus a £1000 administrative fee which passes on a higher proportion of the University's costs of processing the application and risk of regulatory sanction
You cancel your application after securing a visa and travelling to the UK, within 14 days of the start of your Course	No refund without evidence to USW's satisfaction confirming you have returned to your home country. On receipt of applicable evidence, a refund minus a £500 administrative fee reflecting the increased costs of processing the application and loss of opportunity of the University after a CAS has been issued and used. In the event that an application for asylum is made following arrival in the UK, a refund will be made when either the claim is successful, and evidence of refugee status is supplied, or when evidence of departure from the UK is supplied following an unsuccessful claim including any associated appeals
You cancel your application after securing a visa but before travelling to the UK	No refund without evidence to USW's satisfaction that your visa has been cancelled and evidence that you are not present in the UK. On receipt of applicable evidence, a refund minus the administrative fee of £500 reflecting the increased costs and loss of opportunity of the University after a CAS has been issued and used.

Upon Enrolment, you will become a student of USW and the relationship between you and the University will be governed by both the Admissions Terms set out in this document and the USW Enrolment Terms and Conditions, which have been provided to you (and are available on USW's website [here](#)).

The Enrolment Terms and Conditions include the University's Regulations, privacy information and other policies (found [here](#)).

Where there is a difference between the Admissions Terms and Enrolment Terms and Conditions, these Admissions terms will take precedence prior to enrolment and the Enrolment Terms and Conditions will take precedence after enrolment. For example, once you have enrolled, the confidentiality and data protection provisions within the Enrolment Terms and Conditions will apply (and the confidentiality and data protection provisions within the Admissions Terms will not apply).

You should familiarise yourself with the USW Enrolment Terms and Conditions prior to accepting your offer, because by accepting an offer you will be accepting both the Admissions Terms and the USW Enrolment Terms and Conditions, subject to any amendments as set out below, and both sets of terms together form your Contract.

3. CAS and Visa applications

All students who are subject to Immigration Control must check USW's information on visas and immigration details which can be found [here](#). This information includes a guide on how to make a Student Route visa application, if you need to do so. You are responsible for ensuring that you provide correct and valid documentation for any visa application. You must also ensure that you make any visa application in sufficient time for you to receive your visa and to travel to the UK for the course start date which is confirmed on your offer letter. You must have a valid visa in place to begin your Course.

The University reserves the right to refuse, withdraw, cancel or decline to continue Student Route sponsorship, including the withdrawal of a live Confirmation of Acceptance for Studies (CAS), at any stage in the process where it reasonably considers this necessary to comply with its obligations as a Student Route sponsor, to comply with applicable immigration legislation or UK Visas and Immigration (UKVI) sponsor guidance, or to protect its Student Sponsor licence. Circumstances in which the University may take such action include, but are not limited to:

- where the applicant or student no longer satisfies the requirements for Student Route sponsorship or in the view of the University there is a significant risk that a visa application may be refused;
- where information or documentation provided in support of an application cannot be verified to the University's satisfaction, or when additional information requested by UKVI cannot be verified to the University's and/or UKVI's satisfaction;
- where the University is required to cease sponsorship in accordance with UK Immigration legislation, UKVI sponsor guidance, policy or instruction;
- where continuing sponsorship would place the University in breach of its sponsor duties, would be detrimental to the University's UKVI Basic Compliance Assessment, or other legal or regulatory obligations;

- where the University identifies concerns regarding the applicant's or student's suitability for sponsorship, compliance with immigration requirements, or the genuineness of their intention to study.
- Where, following the issuance of a CAS, an application using the CAS is not made in a reasonable and expedient timeframe, informed by local visa processing times, immigration risk, and course start date
- Where the applicant or student fails to engage with reasonable requests from the University or representatives for updates regarding a visa application, including any requests from UKVI for further documentation or invite to credibility interview

The University will exercise these rights reasonably and proportionately and will normally notify applicants or students of any decision to withdraw or decline sponsorship before the withdrawal occurs where it is practicable to do so. All decisions made by the University regarding new or continuing sponsorship including the decision to issue, or withdraw a CAS at any time are final.

The issue of a CAS or successful navigation of USW's pre-CAS checks including any internal credibility interview does not guarantee that a visa application submitted to UKVI will be successful. Visa application decisions are made solely by UKVI, and the University is not responsible for UKVI's decision on any visa application, nor is the University responsible for any loss of fees paid to UKVI or out of pocket payments or fees to any other party in the event that a CAS or sponsorship is withdrawn.

If your CAS statement is not used by the enrolment deadline, then it will be withdrawn. You can check visa application times for your country at your local British Embassy or High Commission but processing your visa may take longer should UKVI wish to conduct further investigations before making a decision.

If you fail to make a visa application in time or you provide invalid, factually incorrect or inaccurate or false documentation in a visa application as outlined in the table above, you may lose the deposit you have paid to USW.

In addition, if your visa application is refused by the UK Visas and Immigration (UKVI) deposit refunds will only be considered in accordance with the deposit fee refund policy above if you submit evidence of your visa refusal notification on CAS Shield within 7 days of the date of the refusal notification to allow the USW to explore the possibility of an Administration Review (AR).

Please Note: Once you enrol at USW, you will receive an email copy of our up-to-date Enrolment Terms and Conditions. The terms are also available [here](#). You need to ensure that you understand the financial implications of switching immigration categories. For example, you may not receive a full refund of fees paid post enrolment if you switch into another type of immigration permission.

By accepting this Contract, you are confirming that you have read the information on visas and immigration and understand that:

- it is your responsibility to check whether you need a visa to study in the UK and any restrictions in place that may prevent you from making a successful visa application and travelling to the UK;
- all documentation you use in a visa application must be valid and true; and
- you must make a visa application in time for you to travel to the UK and enrol on your course before the last date of enrolment.

4. University Accommodation

- It is your responsibility to make sure that you arrange your own [accommodation](#).
- It is important to note that if you apply to stay in University accommodation and you need a visa to study in the UK, you will need to provide a copy of your visa to Accommodation Services before they can allocate you a room.
- Additional terms and rules may apply to your accommodation, and you are advised to review any accommodation terms carefully.

5. Provision of Courses and Services

Your start date for your course at USW is set out in the Offer Letter and updated in your CAS (if applicable).

The International Student Guide and other printed marketing materials are produced at the earliest possible date to provide maximum assistance to prospective applicants. The contents, together with information provided to prospective applicants on the course pages of our website, in open days etc (together "Course Information") has been put together conscientiously and USW endeavours to ensure that the Course Information is as accurate as possible at the point of delivery.

It is possible that certain courses referred to in the Course Information (and/or in the Offer Letter) may be subject to change for the principal reasons set out at (a) to (d) below.

All active applicants that have applied, received and/or accepted offers from USW and all enrolled students will be notified as soon as reasonably practicable in any of the circumstances for change set out below. USW's website will also be updated at the same time to reflect any such changes.

This includes where USW needs to make any changes after your Course has commenced and throughout the duration of the Course.

Why the Course may need to change	What does this mean?	What changes may be made?
(a) Health and safety and well-being concerns	USW may need to make further changes through the course of the programme of study if such a change is reasonably necessary or advised due to issues of public health, health and safety and wellbeing, or is in response to Government (including Welsh Government) guidelines.	1. Changing the way we teach and assess your Course such as moving to online delivery of the Course. 2. Changing the timing of the modules/teaching that are part of your Course and the number of classes/lectures/teaching sessions.
(b) Withdrawal	Some courses require a minimum number of students to ensure a good student experience.	1. Where a low number of students have shown interest or accepted offers, USW may contact those applicants who have accepted an offer for the relevant course and discuss with them possible alternative options including transferring to another course. 2. In limited cases, USW may decide to withdraw the course without an alternative.
(c) Changes to Course content to ensure that it reflects academic developments and/or other changes	In certain circumstances it is possible that course content and/or delivery will need to change prior to your commencing the course. These circumstances include: 1. To make updates to Courses to reflect best practice or new academic developments. 2. To refresh Course curricula to ensure they are relevant and up to date for the benefit of students. 3. To improve and enhance students' experience of a course.	1. Change to the timetable for delivery of your Course. 2. Changes to the number of classes/lectures/seminars relating to the Course. 3. Changes to the content and syllabus of your Course. 4. Changes to the way we teach and assess your Course. 5. Introductions of new modules or withdrawals of old modules. 6. Changes to reading lists.

	4. To incorporate changes arising from student feedback for the benefit of students. 5. To meet external, professional or accrediting body requirements. 6. To ensure we are continuing to provide the Course to you lawfully and to safeguard academic standards and quality, for example, in response to external examiner feedback. 7. To reflect changes in student demand for certain modules.	
(d) Changes to Logistics/Personnel	USW operates multiple campuses. In limited circumstances, in the time between provision of the Offer and Enrolment, USW may determine that it is necessary or appropriate to change the location of the delivery of the Course. There might also be circumstances when individual members of staff leave USW's employ or are otherwise unable to deliver an advertised module (e.g. because of unplanned illness or other absence).	1. Change to location of the delivery of the Course where necessary. 2. Where an individual member of staff is unable to deliver the module, USW will endeavour to make arrangements to cover the gap left by the relevant member of staff or to provide alternatives. However, there may be circumstances where the relevant module cannot be delivered.

How will you be notified of the change?

All active applicants that have applied, received and/or accepted offers from USW and all enrolled students will be notified by email as soon as reasonably practicable in any of the above circumstances. USW's website will also be updated at the same time to reflect any such changes.

What are your options?

If USW needs to make any changes before Enrolment of your Course which will have a more significant impact on your Course and these changes will cause you a significant detriment, you have the right to:

1. apply for another course at USW (subject to applicable entry requirements and meeting the requirements of the Immigration Rules as it pertains to course changes);
2. withdraw or defer your application (there will be immigration implications to doing so including the possibility of curtailment or cancellation of your Student Route visa); and
3. submit a formal admissions complaint – the relevant procedure for which can be found [here](#).

If USW needs to make any changes after Enrolment of your Course which will have a significant impact on your Course and these changes will cause you a significant detriment, you have the right to:

1. transfer to another course at USW (subject to applicable entry requirements and meeting the requirements of the Immigration Rules as it pertains to course changes);
2. transfer to another institution (subject to the new institution's admissions requirements and meeting the requirements of the Immigration Rules which would likely require a further overseas visa application);
3. withdraw or defer your enrolment (there will be immigration implications to doing so including the possibility of curtailment or cancellation of your Student Route visa); and
4. submit a formal complaint – the relevant procedure for which can be found [here](#).

6. The Enrolment Terms and Conditions

If you accept an offer and enrol at USW, you will be required to abide by, and to submit to, the Enrolment Terms and Conditions. The current and past Enrolment Terms and Conditions are available on USW's website [here](#).

We will always try to minimise amends to the Enrolment Terms and Conditions, but we reserve the right to make reasonable changes where, in the opinion of USW, it will assist in the proper delivery of education and/or it reasonably considers that it is in the interests of students. Any such amendments will usually be discussed with Student Union representatives prior to changes being formalised.

Why the Enrolment Term and Conditions may need to change	What does this mean?	What changes may be made?
The University reserves the right to add to, delete or make reasonable changes to the Enrolment Terms and Conditions including the University's Regulations where in the opinion of the University this will	Updates to Enrolment Terms and Conditions are normally made prior to enrolment for each academic year. A change may be introduced during the academic year where the University reasonably considers it is required by	This could result in changes to the format and content of the Enrolment Terms and Conditions and the documents referred to in them. The Enrolment Terms and Conditions include acceptance of the University's Regulations, privacy information and other policies (found here). Any of this

assist in the proper delivery of education.	law, funding bodies, public health guidance, it is in the students' best interests or other exceptional circumstances make it necessary. These circumstances include: a) to review and update the Enrolment Terms and Conditions to ensure they are fit for purpose; b) to reflect changes in the external environment, including legal or regulatory changes, changes to funding or financial arrangements or changes to government policy, requirements or guidance and concerns of Public Health England and Wales; c) to protect and safeguard the health and safety and wellbeing of our staff and students; d) to incorporate sector guidance or good practice; e) to incorporate feedback from Students, and/or f) to aid clarity or consistency of approach.	information may be updated in the ways described. The University will take all reasonable steps to minimise disruption to students wherever reasonably possible, for example, by giving reasonable notice of changes to Regulations before they take effect, or by phasing in the changes, if appropriate, and where possible consulting with the Student Union representatives about the impact of the changes.
--	--	--

How will you be notified of the change?

All active applicants that have applied, received and/or accepted offers from USW and all enrolled students will be notified as soon as reasonably practicable in any of the above circumstances. USW's website will also be updated at the same time to reflect any such changes. Any changes will normally come into effect at the start of the next academic year, although may be introduced during the academic year where the University or your College reasonably considers this to be in the interests of students or where this is required by law or other exceptional circumstances. The University will provide adequate notice of proposed changes to students and take all reasonable steps to minimise any disruption to you.

7. Tuition Fees

USW charges Tuition Fees for the delivery of its courses and you will have primary responsibility for payment.

If you are a self-funding student, a minimum deposit, as specified in your Offer Letter, must be paid to the University before a CAS statement can be issued. The deposit will be held against fees for your course and is not usually refundable (please see table at paragraph 2. above). Refunds may be subject to an administration charge. See table above.

If you are a sponsored student, you will not need to pay a deposit, but you will need to submit a satisfactory sponsor letter to USW to confirm sponsorship before a CAS statement can be issued.

USW will invoice you (or, if applicable, a third party paying on your behalf) for the Tuition Fees, to be paid on the date stipulated in the invoice.

If a third party is paying your fees and payment is not made in full by the due date, USW will consider your personal circumstances, and you may be invoiced personally for any outstanding balance. You are contractually obliged to pay the Tuition Fees and all other charges (the other Charges include charges identified in the [Fee and Debt Management Policy](#) and estimated additional costs of study set out on the applicable course page on our website) on the dates they fall due following your acceptance of the offer made by USW. If you fail to make payment of the Tuition Fees, the University reserves the right to suspend and/or withdraw you from your studies.

If you fail to make payment of the Tuition Fees, the University may bring your Contract to an end in accordance with these Admissions terms (as further defined in the [Fee and Debt Management policy](#)) and withdraw you from your studies. If you hold a Student Route visa, we will also be required to report your withdrawal to the UKVI. The UKVI will then take steps to curtail your visa, and you will have to leave the UK.

After Enrolment, if you decide to withdraw from the course, you may still be liable to pay for other charges in other contracts you have entered into, including rental charges for accommodation.

Increases to Tuition Fees

We review and may increase your Tuition Fees each year before the academic year starts. These changes are due to rising costs of delivering our Courses to you, known as inflation. We typically raise your tuition fees based on inflation, but for your certainty the increase will be no more than once per year and capped at the current Consumer Prices Index (CPI)* plus 3%. For example, if CPI is 2%, then Tuition Fees could increase by no more than 5%.

Any decision on an increase to Tuition Fees will be confirmed by the University Executive at the earliest opportunity. We will ensure that students are given clear, intelligible, unambiguous and timely information about any increase in fees in good time, ahead of the next academic year.

If there is an increase in Tuition Fees and such increase adversely impacts you, you will have the option of terminating your place on the course and we will not charge you for doing so and we will cancel your Contract and stop charging you tuition fees where we received your request to terminate before the start of the next Academic Year following an increase in Tuition Fees. **If you exercise your right to cancel your Contract, and are holding a USW Student Route**

sponsorship, the University will be required to report your withdrawal to the UKVI. The UKVI will then take steps to curtail your visa, and you will have to leave the UK.

You must read all USW information regarding your deposit, fees, and scholarships, and ensure that you can fully meet your financial responsibilities including any increases in fees that may be made. You can find this information, including, how to pay your deposit [here](#).

For information regarding payment options, withdrawals/suspensions and debt recovery please see the University's [Fees and Debt Management Policy](#).

* The Consumer Price Index, or CPI, is a way to measure how much the prices of everyday items and services are changing over time. Think of it like a big shopping basket that includes things like food, clothes, transportation, and even the price of hotels. Every month, the prices of these items are checked to see if they have gone up or down. The CPI then shows the average change in prices. If the CPI goes up, it means that, on average, things are getting more expensive. If it goes down, it means prices are getting cheaper. The current rate of CPI can be obtained from the Office for National Statistics ([CPI ANNUAL RATE 00: ALL ITEMS 2015=100 - Office for National Statistics](#)).

If you have not paid your tuition fees in full, you will not be eligible for your academic award and graduation. The University will only report completion of academic awards to UKVI for students who have paid tuition fees in full, which will impact eligibility for a student to progress to a Graduate Route visa (or any equivalent).

8. After Enrolment

If you fail to successfully complete part of your course, you may experience complications and delays in progressing your studies. You might also have to pay additional fees and/or make an additional visa application either in the UK or in your home country (dependent on your circumstances) in line with current Immigration Rules and Student Route Guidance. These will be your own financial responsibility. Your eligibility for Graduate Route may also be impacted. If you do not complete your course within the accepted University timeframe, you may not be able to attend a university graduation ceremony.

9. Partner Organisations

If you are studying at a Collaborating Organisation, as set out in the Offer Email, you may be subject to certain additional regulations and contractual terms of that partner organisation, including conduct and disciplinary regulations.

10. Personal data

Details of how your personnel data may be used by the University are detailed [here](#). Any use of your data will be undertaken in accordance with the Data Protection Act 2018 and in accordance with USW's privacy policy.

Current UK immigration legislation means that USW may be required to share information about you with various agencies. This could be regarding an immigration application you have made or, after enrolment, regarding your academic or immigration status. These agencies could include a British High Commission, a British Embassy, UK visas & Immigration (UKVI), any other UK authorities or a financial sponsor if you have one. The University may also request information regarding your immigration status from UKVI in the course of undertaking its UKVI Sponsor Duties.

By agreeing to this Contract and USW's Enrolment Terms and Conditions, you indicate that you understand we may share your information where legally appropriate and that you agree for these external agencies to share information with us regarding your immigration status or personal situation.

11. Complaints

As referred to above, the procedure for admissions complaints is available [here](#).

12. Events beyond our control

USW is committed to delivering your chosen programme of study together with its other services, however, sometimes we may be prevented from doing so by events that would reasonably be considered to be outside of our control, such as an act of God, fire, explosion, flood or other natural disaster, acts of terrorism, civil commotion or riot, embargos, blockades, imposition of sanctions or international or national travel restrictions, pandemic, epidemic or acts or orders of governments.

Where our ability to deliver our services to you is impacted by such an event, we will do all that we reasonably can do to make such changes to our delivery of the services so that we can continue to provide the services to you, albeit in a different format or using a different delivery method. Where we are able to do this, and USW considers it reasonable, USW will have no liability for any delay in performance of the services or for any changes made so that the services can continue.

Where we are completely prevented from delivering our services to you because of such an event and we are unable to make any changes that would allow us to continue, we may cancel the programme of study and if that happens, we will consider, based on the level of service received up to the date of cancellation, whether or not you are entitled to any potential refund (whether in full or in part as appropriate).

13. Provision and Accuracy of information

It is your responsibility to ensure that any information you provide in connection with your application and enrolment is true and correct.

If any of the information supplied is incomplete or incorrect we reserve the right to take any appropriate action, which may include requesting original hard copy documentation related to your application, verification with third parties and/or withdrawal from the Course bringing an end to your enrolment.

The provision of false or misleading information to USW or any form of deception in your application may make your admission and enrolment invalid and will entitle USW to terminate this Contract with you. We may also withdraw your CAS and refuse to consider any future applications from you.

USW reserves the right to correct errors where they have been made in the communication of decisions and offers.

14. Termination

“University Regulations” in this section refers to the regulations, policies and procedures applicable to USW student found here ([Regulations, Policies and Procedures | University of South Wales](#)) and includes (but isn’t limited to) regulations for academic misconduct, student conduct, fitness to practice, support to study and other regulations where your status as a student may be withdrawn as a result of a failure to adhere to the regulations, policies and procedures.

The relationship between you and USW will end and this Contract will cease to apply if you withdraw from the University in accordance with applicable withdrawal procedures or if we terminate the relationship with you if the following occur or are determined to have taken place in accordance with our University Regulations:

- you are required to withdraw in accordance with our University Regulations which for example may be as a result of your academic performance, academic misconduct, student misconduct, fitness to practice procedures or other disciplinary action by USW; and/or
- you are expelled or refused admission to or membership of any organisation which you are expected to attend or be a member of as part of your Course; or
- between accepting an offer and starting your Course there is a change of your circumstances which, in our reasonable opinion, makes it inappropriate for you to study on your Course; or
- in our reasonable opinion you have failed to provide us with all relevant information, or have supplied false or misleading information, relating to your application for your Course; or
- where your behaviour represents a significant risk to the health, safety or welfare of yourself or others; or
- if your continuing registration at the University puts us in breach of any of our legal obligations to comply with UK immigration or other legal requirements; or
- if you fail to maintain employment required as part of your programme, regardless of cause or fault; or
- there is no or limited evidence of your engagement leading to a failure to meet the requirements of our attendance and engagement monitoring processes; or
- If you have not paid your tuition fees on time and nonpayment has continued following the steps set out in our debt recovery procedure (in accordance with the University’s Fee and Debt Management Policy or a relevant partner institution tuition fees policy.

If you fail to meet the conditions of our offer or if you have not already registered at the time of termination, we shall be entitled to refuse to enrol you on your Course. If, at the time of termination you have enrolled, we shall be entitled to require you to stop studying on your Course and leave the USW immediately.

On termination, if you hold a Student Route visa, you may also be reported to the UK Visas and Immigration (UKVI) where appropriate. Following reporting, the UKVI may curtail or cancel your immigration permission, and you will need to make arrangements to leave the UK. You are required to return your student identification card, together with all property owned by USW. You must pay all outstanding fees immediately. Any contract you have for University accommodation will be managed in accordance with its terms.

Any actions we take under the above will not restrict our ability to take any other action against you that we have the right to take and/or we are legally obliged to take.

15. Documents

Please notify USW if you require any of the documents mentioned above in hard copy.

By accepting a place at USW, you agree to be bound by these terms including the links to Enrolment Terms and Conditions. You have a statutory right to cancel your Contract. The cancellation period will expire at the end of 14 calendar days after the day you accept the offer of a place at USW.

Executive Summary of Important Terms:

All information provided within the Admissions Terms and Conditions and the Enrolment Terms and Conditions is important. However, we want to draw your attention to the following:

Specific course entry requirements found on your Course page

1. *Your cancellation rights and refund criteria* (see section 2 of the Admissions Terms and Conditions)
2. *CAS and visa requirements* (see section 3 of the Admissions Terms and Conditions)
3. *Changes to the Course* (see section 5 of the Admissions Terms and Conditions)
4. *Changes to the Enrolment Terms and Conditions* (see section 2 of the Admissions Terms and Conditions)
5. *Fees and fee increases* (see section 7 of the Admissions Terms and Conditions)
6. *Data protection* (see section 10 of the Admissions Terms and Conditions and the Confidentiality and data protection section of the Enrolment Terms and Conditions)
7. *Complaints* (see section 11 of the Admissions Terms and Conditions)
8. *Providing false information* (see section 11 and the table in section 2 of the Admissions Terms and Conditions)
7. *The Student Conduct*
8. Other [Regulations, Policies and Procedures](#) you should review:
 - *Equality and Diversity Statement*
 - *Disability Policy*
 - *Student Conduct*
 - *Academic Misconduct*
 - *Fitness to Practice*
 - *Support to Study*
 - *IT Computing Regulations*